

How to Default the panel

Introduction

There may be times where you want to factory default the panel and this technical note will show you how to do that using either the keypad or from the SmartLiving panel.

Things to know before you begin

Ensure you have backed up any settings with the SmartLeague software as all settings will be lost in the panel after the factory default.

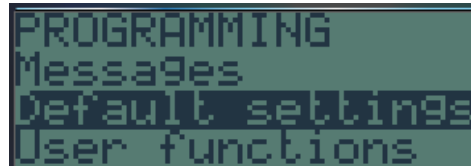
Default using the Keypad

1. Enter in the installer code and press **OK**.

For example:

- Enter in 9999
- Press OK

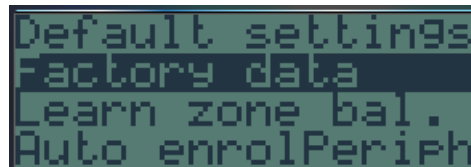
2. Scroll down and select **Default settings** and press **OK**.



```

PROGRAMMING
Messages
Default settings
User functions
    
```

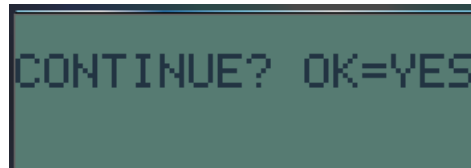
3. Select **Factory data** and press **OK**.



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Default settings
Factory data
Learn zone bal.
Auto enrolPeriph
    
```

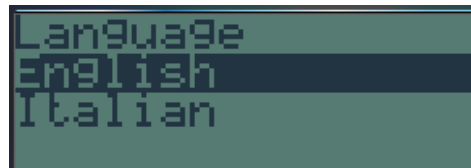
4. Press **OK** again to confirm.



```

CONTINUE? OK=YES
    
```

5. Select **English** as the language



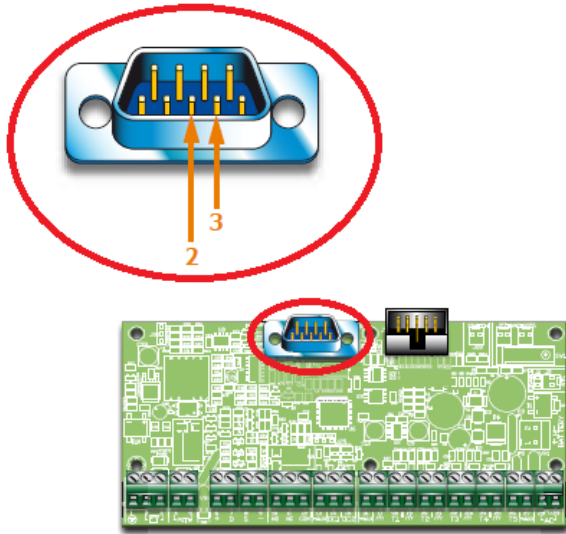
```

Language
English
Italian
    
```

The system will then reboot and the panel will be factory defaulted.

Factory default from the panel

1. Disconnect the mains and battery from the panel.
2. Remove the SmartLan module if you have one connected to your panel.
3. Short-circuit Pins 2 & 3 of the RS232 serial header on the SmartLiving panel.



4. Power up the panel but keep Pins 2 & 3 short-circuit.
5. After 5-10 seconds remove the short between pins 2 & 3 on the RS232 port.
6. After removing the short circuit between pins 2 & 3, within 70 seconds the control panel will reset to default settings, re-enroll all the peripherals currently on the iBus and if a keypad is connected it will ask you to select the language.
7. Once the above is complete, power down the system and reconnect the SmartLan module again if you removed it from step 2.



By factory defaulting the panel will not clear the event log.

Additional Information:

Customer Service

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