

Setting Keypad Address

Introduction

If you find the keypad powers up but nothing comes up on the screen then the keypad most likely hasn't been addressed or the address set is clashing with another on the system. This technical note will show you how to set the keypads address.

Things to know before you begin

1. You must know what addresses are already been used on the system.
2. Must have the system powered down before installing the keypad (or any other bus item)
3. You must have the system in Maintenance / Service mode before addressing the keypad.

Setting the address on the nCode Keypad

1. Make sure the panel is in maintenance / service mode.
2. Press keys 1 and 3 in together for approx 2 seconds.
3. Release keys 1 and 3.
4. It will then display asking what address you want to use.



Important that you don't choose an address that is already being used by another keypad.

5. After entering in the address you want to use, press the **OK** button.
6. It will ask you if you want to enable the rear Tamper. (Recommend to choose option 2)
7. It will ask you if you want to enable the Front Tamper. (Recommend to choose option 2)
8. The keypad will reboot and will now work on the panel at the new address.

Setting the address on the Alien Keypad

1. Make sure the panel is in maintenance / service mode.
2. On the Alien keypad you want to address, press the **Settings** button.
3. Now tap the **Alien** button.
4. Set the keypad address on the screen by pressing the + and – keys.



Important that you don't choose an address that is already being used by another keypad.

KEYP. ADDRESS

This is the address you want the Alien keypad to be

PROXY ADDRESS

This is the built in reader address

ALIEN TAMPER

This is the keypad tamper

5. After entering in the address you want to use, press the **Save** button.
6. The keypad has now been addressed and ready to use with your panel.

Additional Information:

Customer Service

Phone: 1300 551 991 (M-F 8:30am – 5:00pm)

Email: customerservice@ness.com.au

YouTube: www.youtube.com/nesscorporation