



## Volume Setting – 3G Dialer (Black Unit)

Some panels require having a louder volume setting than other panels, and you may need to manually adjust this setting to make the volume louder in the 3G dialer.

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### Volume Settings for the Ness 3G Dialer (Black 3G Units)

#### Step 1:

Plug a DTMF phone into one of the RJ ports on the 3G dialer.

#### Step 2:

Pick up the phone.

#### Step 3:

Dial \*00#058#**07**\***01**#

**07** = Speaker volume (00-07)

**01** = Mic Volume (00-05)

(Note: The higher the number the louder the volume is.)

#### Step 4:

Once you hear a long tone, hang up the phone and plug the alarm panel back in again.

#### Step 5:

Power down the 3G dialer, then wait 10 seconds and then power it back up again.

#### Step 6:

Try and dial out again and it should work. If you find it still doesn't work correctly then you may need to adjust the settings in step 3 above and try again.

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### RESOURCES

Should you have any questions or run into issues, here are some resources that may be of assistance:

#### National Technical Support:

1300 551 991

Monday – Friday (8:30AM – 5:00PM)

#### Email:

customerservice@ness.com.au